eqWave Questions:

How many devices are in one pack?

There are 10 devices per box. Each device has a unique serial ID on the rear label and is supplied with an individual USB charging cable.

How should wear the eqWave?

Simply attach it onto a lanyard or clip it to your outerwear using the attached clip. (It can even go in your pocket, the alert LED won't be visible, but the device will vibrate to alert to if someone with an eqWave comes too close)

How long does the battery last for/charge for?

This depends on number of infringements but can last multiple shifts

How do I charge it?

Simply plug the device into a USB charger using the supplied cable, as you would your mobile phone.

Can I adjust the alerts?

The alerts are designed to stand out from other background noise and visual elements. The ability to upload alternate configurations will be enabled by the eqWave mobile app, launching shortly

Can the device go into water?

The device should not be immersed in water but can be used in rain. eqWave has an IP54 rating.

Will Bluetooth or Ultra Wide Band radio waves impact my other devices that also use Bluetooth?

No, there should be no interference in close proximity to other devices such as your phone.

Can I adjust the distance alerts to more than 2 meters?

Yes, the device can be configured to alert at a distance which is different to 2m

What infrastructure do I need to install?

The device does not need any infrastructure. Simply remove from sleeve and go.

How do I switch the device on and off?

There is no on/off switch. The device automatically switches on upon use and switches off once set down.

How much does 1 device cost?

The devices are sold in packs of 10 and they start from £99 per unit with price breaks available.